# BORDEN PARISH COUNCIL
# WEBSITE ACCESSIBILITY STATEMENT

This website is run by Borden Parish Council. We want as many people as possible to be able to use this website, and we are committed to making it accessible.

We aim for the text to be clear and simple to understand. You should be able to:
- Zoom in up to 300% without the text spilling off the screen.
- Navigate most of the website using a screen reader.
- Navigate most of the website using a keyboard.

We've also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability:
https://mcmw.abilitynet.org.uk

## How accessible is this website

Based on our most recent review (May 2026), we consider this website to be generally accessible. We continue to work to improve accessibility and are not currently aware of any significant outstanding accessibility issues. The website is designed to meet the Web Content Accessibility Guidelines (WCAG) 2.2 AA standard.

However, some older documents and third-party elements may not be fully accessible. These include:
- Older PDF and Word documents published before 23 September 2018, which may not be structured for screen readers.
- Any third-party content not created by Borden Parish Council may not fully meet accessibility standards.

## What to do if you cannot access parts of this website

If you need information from this website in a different format, such as accessible PDF, large print, easy read, audio recording or braille, please contact:
Email: clerk@bordenparishcouncil.gov.uk
Telephone: 07821 664737

We will consider your request and aim to respond within 7 working days.
If you cannot view the map on our 'Contact Us' page, please get in touch using the contact details above.

## Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact:

Email: clerk@bordenparishcouncil.gov.uk
Telephone: 07821 664737

## Enforcement Procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.
If you are not happy with how we respond to your complaint, you can contact the Equality Advisory and Support Service (EASS): https://www.equalityadvisoryservice.com/

## Technical information about this website's accessibility

Borden Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018. This website is designed to meet the **WCAG 2.2 AA** standard. Any remaining issues relate to older documents or elements outside our direct control.

## Content that is not fully accessible

Some content is not fully accessible:
- PDFs and Word documents published before 23 September 2018 may not meet accessibility standards (e.g., not structured for screen readers).
- Some third-party content may not fully comply with WCAG 2.2 AA standards.

We are not required to fix PDFs or documents published before this date unless they are essential to providing a service.
All new documents published after May 2026 will aim to meet accessibility standards.

## How we tested this website

This website was last tested on 14th May 2026 by Borden Parish Council using a combination of manual checks and online tools. We reviewed a representative sample of pages on the main website: http://www.bordenparishcouncil.gov.uk

## What we're doing to improve accessibility

We review accessibility on an annual basis and update this statement accordingly. All new content added to the site will be checked for accessibility.

This statement was prepared on 14th May 2026.

Previous review May 2026

**This statement was reviewed and approved by Borden Parish Council on**
**21st May 2026 - Minute Ref: 37e(i)**
**Next review due: May 2027**